



Tandim VestiGO Caters to West One's Needs

West One Hotel & Catering Consultancy

Founded in 1996, West One Hotel and Catering Consultancy, part of the Angel Partners Group of Companies, supplies temporary and permanent recruitment solutions across the whole spectrum of the hospitality industry. The Temporary Division supplies quality hospitality staff to a wide range of clients including Premier Division football stadiums and luxury hotels, and also supplies staff for many of the UK's most prestigious and important events.



West One Hotel & Catering Consultancy

Employee: Mary Smith
Branch: Manchester
ID Number: 904123456
Competencies Achieved: Group A

2008 - 2009 SEASON



*West One Hotel & Catering Consultancy
 49A Newton Street
 Manchester
 M1 1FT*

Tel: 08703 503004
Out of hours: 07977 291163

Key to Competency Levels

Group 'A' Kitchen Manager Hospitality Manager Kiosk Supervisor	Group 'B' Senior Chef Hospitality Supervisor Kiosk Team Leader	Group 'C' Chef Hospitality Waiting On Hospitality Bar Staff Kiosk Assistant
---	---	---

The Brief

Instead of using laminated photocopies as ID cards, the company was keen to project a more professional image and to enhance security when providing anything up to 200 staff for football stadium clients and national events.

West One also wanted a bespoke card that could be quickly and easily adapted to meet changing needs in a fast moving and demanding environment. Flexibility was therefore essential.

Finally, and this was extremely important, West One was determined not to incur the cost, or experience the trouble and inconvenience of installing specialist software.

The Solution

Janette Graham, branch manager of West One in Manchester and project leader, takes up the story.

“We found TandIM VestiGO through Google and talked to a number of other potential providers. What particularly impressed us at the early stages of the project was TandIM’s willingness to respond to our suggestions and then guide us through the development process. At no point did they attempt to impose a solution upon us.”

“As a result we now have a system that meets our own particular and individual needs and, quite frankly, is the envy of our competitors. Just a ping on line and it’s done. It really is as simple as that.”

“It’s fast, effective and doesn’t require any specialist computer knowledge on our part. We’re experts in supplying temporary staff, not IT specialists.”

“I have no hesitation in recommending TandIM VestiGO. At the moment we are talking to them about enhancing the system so that it can actually be used on site at stadiums and events.”