



TandIM VestiGO Case File: Care UK

Care UK

Care UK, an independent provider of care in the community, wanted to produce a distinctive photo card as proof of identity and skill. A specialist supplier was required that Care UK could trust, had empathy with their needs and was keen to develop a long term working relationship. Care UK chose TandIM VestiGO.

The Brief

The cards needed to be tamper proof and, importantly for Care UK, reflect the company's corporate image and culture. In particular they needed to:

- Provide identity of the holder using a colour photograph
- Convey the card holder's specialist skill set
- Make clear the person's specific responsibilities
- Provide for a supervisor's signature as validation
- Include an expiry date and contact details

Operational Considerations

Within two weeks of receiving the initial brief, TandIM VestiGO provided a complete system solution that was quickly up and running, readily accepted and understood by the staff using it and, above all, met and exceeded all Care UK's expectations.

The system provides:

- Automatic warning of expiring cards
- Simple re-ordering of expiring cards
- Quick and easy re-ordering of lost cards

It is uncomplicated and straightforward to use and requires no specialist knowledge. It uses conventional PC technology and needs no expensive 'dedicated' card printing equipment.

Importantly for Care UK, it offers a flexible approach to ID card production that allows the organisation to add, delete or modify information as required.

The Solution

TandIM VestiGO has a proven track record in providing creative, innovative solutions to ID card problems. It offers high standards of service and support and Care UK's system is no exception.

Quote

Joanne Jones, Care UK: "We have found the TandIM VestiGO system to be unique in the way in which it operates, allowing us to take full control of the ID card ordering and production process without the need for any capital investment. This combined with the extremely friendly user interface and their willingness to tailor the system to meet our exact needs means that we would not hesitate to recommend the system for very serious consideration"